INTRODUCING BLUEFACE
Better Business Communications
About Blueface
Unified Communications

Blueface delivers powerful communication solutions to businesses of all sizes, from SMEs to Enterprises.

Founded in 2004, Blueface has set out to disrupt traditional telecom providers by offering best-in-class Unified Communications.

Our combination of reliable and innovative, competitively priced products and services, ensures we serve our loyal customers with the quality, reliability and value they deserve.

Better Business Telephony
Powered by Cloud Technology

Transform how your business communicates with unrivalled control of your communications - online and in real time.

Flexibility
Connect multiple office locations and remote workers. Gain business mobility, effortlessly.

Scalability
We provide the infrastructure needed for rapid growth. Customise your numbers, users, permissions and devices to match your business needs.

Auto-Maintenance
Free upgrades and maintenance are automatically pushed through the cloud. Wave goodbye to on-site servers and expensive call outs.
Blueface’s carrier-grade cloud-voice platform is recognised as cutting edge and global best in class. We understand that every business needs reliable, feature-rich, flexible UC solutions to maintain their competitive advantage.

State-of-the-art cloud service built from over 100,000 hours of R&D. Take unrivalled control of your communications; online, in real time.

Next Generation Platform
Cutting-edge Cloud Technology

Next Generation Infrastructure
Foundations for Better Business Communications

End to End Solution
Blueface are uniquely end-to-end, from call carrying to phone configuration. We do not rely on third parties to provide any aspect of our award-winning service which means better reliability for you.

Dedicated Data Centres
We have invested heavily in multiple global data centres to ensure customers receive the highest quality service and failsafe disaster recovery.

Tier-1 Carriers
Through partnerships with top-tier global carriers, you can be sure your calls connect reliably and in high quality every time.
Critical Communications Capabilities

Expansive Features for Every Business

Blueface’s robust UCaaS (Unified Communications as a Service) platform provides a broad range of features and services to match your communications needs.
Introducing Blueface

Blueface UC Portal
Smart Communications Management

Control your communications from an online portal including real-time call reporting, recording and call conferencing.

Blueface Softphone App
Unified Communications in Your Pocket

The Blueface Softphone app is the fastest, easiest way to mobilise your business. It’s a virtual landline phone for your mobile device, giving you pocket access to professional grade communications features.

Features

- Call Recording, Switching and Transferring (Attended & Unattended).
- Empower your remote and “own device” staff with virtual phone software.
- Make & receive calls from your business landline number using your mobile device.

Available on all Android and iOS devices.
Introducing Blueface

Integrate your business landline with mobile devices via the Blueface Softphone App to increase productivity, efficiency and overall visibility across your workforce.

Seamless Unified Communications

Call Conferencing
Free call conferencing with international dial-in numbers on landline and Softphone App.

Remote Empowerment
Seamlessly set up users in new offices anywhere in the world and keep remote workers connected. Customers can also localise global operations with international dialling.

One Extension Dialling
Dial one extension number from any device to reach your colleagues.

Follow Me
Leaving the office? Stay connected to your landline with the Softphone App and share the same caller ID. Need to call someone? Dial one number and reach every device registered to them.

Blueface Phones
Preconfigured, Plug & Play Hardware

Blueface has partnered with leading hardware manufacturers to ensure you get the most out of our service. Your phone will be preconfigured and ready to go as soon as you unbox it, no setup required!
Introducing Blueface

Blueface provide free, unlimited support in the form of a friendly and knowledgeable team, here to help with your business communications.

Our powerful administrative tools offer unrivalled control but we’re always on hand to help with difficult problems.

Customer Care

Unlimited Support for your Business

Blueface provide free, unlimited support in the form of a friendly and knowledgeable team, here to help with your business communications.

Our powerful administrative tools offer unrivalled control but we’re always on hand to help with difficult problems.

Phone
A call to our customer care team can quickly resolve most issues.

Email
Get in touch via email with any queries or service issues.

Live Chat Messenger
Can’t talk on the phone? Chat to a Blueface team member, 1-to-1 in real time.

Service Level Agreement
Upgrade to receive bespoke support from a dedicated account manager.

Complimentary Training
Maximise Blueface’s Service & UC Platform with free training.

Onboarding
Our dedicated onboarding team ensure your account is configured to your specifications.

Customer Success Stories

Trusted by more than 20,000 businesses in over 55 countries worldwide.

"As a business that is working around the clock, we need our phone system to be up and available, and that has always been the case with Blueface”.

BRENDAN NOUD
Co Founder & CEO

"The Blueface solution is a best in class end-to-end phone solution. Blueface have delivered significant cost savings for Dexia”.

JOE COLLERY
Head of Operations

Hear more stories from Blueface customers at www.blueface.com/testimonials
Why Choose Blueface?
Summary of Service, Features and Benefits

Costs
- No Line Rental
- No System Maintenance
- Excellent Call Rates

Management Control
- Centralised phone management
- Instant user deployment
- User permissions

Mobility
- Connect offices around the world
- Empowered Remote Working
- Softphone App for iOS & Android

Reliability
- Resilient data centres with automatic failover
- Carrier grade reliability: better than Six-Nines uptime
- End to end provider

Blueface Timeline
2004 - Now: The Story So Far

- 2004: Blueface Founded
- 2004: Europasat & Three Ireland Wholesale Customer Wins
- 2010: US, Spain, France, and Germany expansion
- 2011: B2B offering launched
- 2011: Backed by Lord Iveagh of the Guinness family
- 2012: Blueface acquires Kebu SRL in Italy, forming Blueface Italia
- 2016: €10m BDO Capital Investment
- 2016: An Taoiseach Launches Blueface MVNO w/ Three Ireland
- See the full story at www.blueface.com/about-blueface
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